

AC2000 Intercom Software Client



Key Features

- Software based intercom client.
- Standard feature of AC2000, AC2000 Airport and AC2000 Lite v7.0.
- Intercom Client software only option with a one off system wide license fee.
- Configurable audio recording on the AC2000 central database server.
- Point to point or point to group calling.
- Half-Duplex voice communications over IP available at the edge.
- Complimented by emerald Intelligent Access Terminals providing integrated Voice over IP (VoIP) intercom at the edge.

AC2000 Intercom is a software based intercom user interface.

AC2000 Intercom is used to provide bi-directional Voice over IP communication between the emerald Intelligent Access Terminal (TS200 & TS300 Only) and the AC2000 Client Workstation.

System operators are presented with an automatic pop-up when an intercom request is made from an assigned emerald intelligent access terminal. Operators have the ability to accept or decline the intercom request. Requests can be made to a group of AC2000 intercom clients or single client, depending on system requirements.

AC2000 Intercom also provides the ability to remotely open any door that it is currently connected too. Additional features include; the ability to call a local emerald intelligent access terminal directly, call a group of emerald access terminals or call other AC2000 Intercom Clients.

The AC2000 Intercom Client provides full intercom functionality without the need for additional intercom hardware such as phone handsets.

Intercom Audio Recording

AC2000 Intercom provides the optional ability to centrally store recorded audio for a user definable period, with a maximum of up to thirty days. Audio is stored in .WAV audio format and will be automatically deleted at the end of the user defined expiry period.

The ability to enable audio recording provides system administrators with an additional tool to allow improved site management and monitoring.

Video Integration

Working in unison with any AC2000 video integration, intercom requests can be linked to local video cameras. When used, this will trigger video pop-up applications on AC2000 thick client workstations for additional video verification.

Software Only Intercom Client

AC2000 Intercom Client is provided as a software only CD option which turns any Windows 10 PC into an AC2000 intercom station.



Specification

Product Code	Description
Outputs	SIP, VoIP, VOX 2-way Half-duplex or Push-to-Talk (configurable), G.711 Audio Codec.

Requirements

- Windows 10, 32 or 64 Bit
- AC2000, Airport & Lite v7.0 & upwards
- emerald Intelligent Access Terminal – TS200, TS300

Ordering Information

Product Code	Description
SWINTERCOM	AC2000 Intercom Only Client Software

Related Products



- AC2000
- AC2000 Airport
- AC2000 Lite



- emerald
- TS200/TS300

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Johnson Controls is a global diversified technology and multi-industrial leader serving a wide range of customers in more than 150 countries. Our 120,000 employees create intelligent buildings, efficient energy solutions, integrated infrastructure and next generation transportation systems that work seamlessly together to deliver on the promise of smart cities and communities. Our commitment to sustainability dates back to our roots in 1885, with the invention of the first electric room thermostat.

For additional information, please visit www.cemsys.com or follow CEM Systems on LinkedIn and Twitter.

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CEM/B/360 Rev A

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