

AC2000

Operator Training

2 Day Course Overview

AC2000 Operator Training

The AC2000 Open Operator course is designed to cover topics for Card Issuing staff, Security Guards and site Administrators. Ensuring that attendees will gain the knowledge to utilise the functions of AC2000 for their site.

This courses includes extensive hands-on time with the product, and trainees will receive supporting materials on each topic.

*Note: This is not a hardware or integrator technical course

Course Duration

The course will last two full days and attendees will be required to commence at 09:00 and finish at 17:00.

Who is it suitable for?

All new access control professionals who will need to use, or know the function of software as part of their role.

- Card Issuing Staff
- Security Guards
- Administrators

What is covered?

The course covers all of the core software knowledge required to configure manage and operate the AC2000 access control system as well as fundamental end user functionality required to operate the system effectively. By the end of the session delegates will have covered the following AC2000 software:

- AC2000 Users
- Access Levels
- Timezones
- Pass Designs
- Card Formats
- Company
- Personnel
- Reports
- Security Hub
- AC2000 Web
- Visitors

Trainer

We will be happy to answer your queries and resolve any concerns that you may have.

A trainer may be contacted by:

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Day One

AC2000 Fundamentals & New Features

- Introduction to CEM System & Training
 - Describe the key features of the AC2000 software range
 - Illustrate the data flow of a card swipe
 - New Features of AC2000
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Software: Getting started with AC2000

- What data is needed
 - Creating system users
 - Creating access groups and levels
 - Creating time zones
 - Designing a pass
 - Overview of Card Setup
 - Adding companies
 - Adding Personnel Records
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Personnel

- Validate a Card
 - Return / Reissue Cards Breach of Conditions
 - Permits and Credentials
 - Extra Access
 - Card Parking
 - Notes
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Day Two

Real Time Alarms and Event Monitoring

- Security Hub Configuration
 - Security Hub
 - Rolling Transaction Display (RTD)
 - Ack/Can
 - One Shot
 - Broadcast
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AC2000 WEB

- Setup
 - Dashboard
 - Oneshot
 - Mimic
 - Personnel
 - Data Housekeeping
 - Backup Types
-

Report

- Workstation Client
 - Web Client
 - T Load
 - Audit Logs
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Additional Software

- Add Visitors
 - Manage Visitors
 - Issue Passes
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End of Session
