

webEntry™ II Pro:**Frequently Asked Questions**[What kind of software do I need?](#)[What operating system do I need?](#)[What equipment do I need to install an 8/16/32/64 door system?](#)[How do I start the installation process?](#)[How many cardholders can be held on the system?](#)[Can I import cardholder information from another system?](#)[Can I export the information to another system?](#)[Can I receive alarm information by email?](#)[Can I receive alarm or transaction information to multiple accounts?](#)[Can I receive timed reports, for example on a weekly basis?](#)[Can the system be translated into other languages?](#)[Is a duress PIN available?](#)[What happens if the PC loses contact with the Controller?](#)[What happens if there is power failure?](#)[Can I back up transactions?](#)[How many users can log into the system?](#)[Is access to the system password controlled?](#)[How many passwords can be created?](#)[How many access levels can be created?](#)[Does the system support anti-passback?](#)[How many time zones and holidays can be created?](#)[Can I switch on a CCTV camera in the event of an alarm? If so how?](#)[Can I enable/disable external equipment such as an Intruder Alarm Panel using my ID card?](#)[Can I use webEntry II Pro to design/print ID badges?](#)[Can I administer the system using a PDA/mobile phone?](#)[Will I be able to download upgrades to the Controller?](#)[Can I upgrade the system to a larger system?](#)

What kind of software do I need?

You do not need any software. The webEntry™ II Pro controller has an embedded web server, which allows you to carry out card administration and other operations by connecting directly to the unit using the latest Microsoft Internet Explorer. The webEntry II Pro controller can be accessed from any PC that is connected to your Ethernet network, be it LAN, WAN, Intranet or Internet configuration. This is a truly “software less” access control system.

What operating system do I need?

Since you do not require any software – you do not require a specific operating system either. All you need is the latest version of Microsoft Internet Explorer.

What equipment do I need to install an 8/16/32/64 door system?

The webEntry II Pro system supports a configuration of 8, 16, 32 or 64 doors. All you need to purchase is one webEntry II Pro controller (8, 16, 32 or 64 door) and the relevant number of card readers. For example, 8 InfoProx Lite card readers (for an 8 door system), 16 InfoProx Lite card readers (for a 16 door system), etc. If using third

party read heads such as HID or Kantech you will need to use a DCM 150 (Door Control Module) to interface the readers with the webEntry II Pro controller. You do not need to purchase a dedicated PC or software. You will need a network connection for the webEntry II Pro controller and access to a PC with Microsoft Internet Explorer.

How do I start the installation process?

This system uses the true “Plug and Play” concept. You just need to connect a network cable from the webEntry II Pro controller to any computer or network hub. Then run Microsoft Internet Explorer and your security system will be up and running in no time.

How many cardholders can be held on the system?

Up to 10,000 cardholders can be held on the system.

Can I import cardholder information from another system?

Yes, it is possible to import card numbers and first name / last name information in CSV format. For example, you could import information from a payroll or personnel system. This allows the user to save even more time in setting up the access control system.

Can I export the information to another system?

Yes, it is possible to export transaction information to third party systems using a standard CSV format. For example, you can export the transaction information into the optional webEntry™ TimeManager, time and attendance reporting software available with webEntry II Pro or write your own applications to process the data.

Can I receive alarm information by email?

Yes, you can receive real time event notification via SMTP to pagers, or mobile phones or a specified email address. Pager and cell phone users should contact their service provider to insure compatibility and information on configuration.

Can I receive alarm or transaction information to multiple accounts?

Yes, it is possible to send alarm notification to 3 accounts. For example, daily alarms could be sent to the Facility Manager via pager and weekly reports sent to the General Manager via email.

Can I receive timed reports, for example on a weekly basis?

Yes, the system can be configured to send alarm reports at specified intervals e.g. weekly.

Can the system be translated into other languages?

webEntry II Pro can support different foreign languages as the web interface was designed using standard HTML/Java pages that can be easily translated into different languages.

Is a duress PIN available?

Yes, if the readers are configured to work with PIN codes a duress PIN can also be used. This can be set up as an alarm event and sent via SMTP to the relevant personnel.

What happens if the PC loses contact with the Controller?

The webEntry II Pro controller will continue to operate normally. The PC is only required for configuration and viewing reports, it is not required for normal operation of the system.

What happens if there is power failure?

The webEntry II Pro controller has an integral battery backup that will retain normal operation for 4 hours (approx).

Can I back up transactions?

All transaction records, cardholder's data as well as system parameters are stored in non-volatile memory and retained even after power failure. A backup and restore feature is also available allowing configuration data to be copied to a local PC allowing restoration to a new unit in the event of a hardware failure.

How many users can log into the system?

The system supports only one user at a time.

Is access to the system password controlled?

Yes. The system has four pre-defined user accounts with different levels of access. Only the "super" user login is enabled by default and this user can define all four passwords.

How many passwords can be created?

Four passwords, each of the four login accounts has its own unique password.

How many access levels can be created?

Each user on the system can be assigned a maximum of four access levels from a selection of 256 access levels defined on the system.

Does the system support anti-passback?

Yes, the system supports global and zonal anti-passback.

How many time zones and holidays can be created?

Each user on the system can be assigned a maximum of four time zones from a selection of 256 time zones defined on the system.

The system also supports a maximum of 50 pre-defined holidays.

Can I switch on a CCTV camera in the event of an alarm? If so how?

The Event Actions Settings facility allows webEntry II Pro to be integrated with external equipment such as a CCTV switch. For each reader on the system a command message can be entered and stored in the database. This command is then sent to the CCTV system over webEntry II Pro's RS232 serial interface when certain events occur at a reader or monitored input. The events are fixed at: Lost/Stolen card used, Door Held open, Door Forced open, Duress PIN used.

Can I enable/disable external equipment such as an Intruder Alarm Panel using my ID card?

Yes, a user can activate/de-active external equipment such as an Intruder Alarm Panel or exterior light by presenting an ID card at a pre-configured reader. The equipment is wired to Relay 4 on the webEntry II Pro controller, which will close and open as the user activates/deactivates the equipment. The user can choose to activate equipment by presenting ID card once at a reader or three times.

Can I use webEntry II Pro to design/print ID badges?

Yes, webEntry II Pro has an integrated ID pass design facility. One badge can be designed using simple drag and drop operation. Photo images are saved in the database against the cardholders personnel details for recall and printing. Due to database restrictions the maximum number of personnel records that can have matching photo images is 750.

Can I administer the system using a PDA/mobile phone?

The system allows users to connect to a cut-down feature set of the system from a web browser session on a PDA/smart phone that has a micro browser such as Opera or Pocket Internet Explorer. As the screen size is reduced, a limit number of webEntry II Pro pages are available. The user can view cardholder details including photo, change status of card, view reports, view system status and even open a door/barrier using a Remote Control Door command. Consult manual for a full list of functions.

Will I be able to download upgrades to the Controller?

Yes, the webEntry II Pro controller uses the latest state-of-the-art compact flash memory technology to store the firmware for the system. As such, firmware upgrades can be updated via the LAN without changing the hardware.

Can I upgrade the system to a larger system?

Yes, webEntry II Pro forms part of a fully scalable access control solution for small, medium and large sites. It can be used to monitor access control for up to 64 doors, and can be easily upgraded to form part of a large-scale client/server based integrated access control system. This means a user can start with one (or a number of) webEntry II Pro controller then easily upgrade the controller firmware to act as an intelligent controller working under the AC2000 SE system. This means all previously installed readers and wiring is untouched.